

## Citizen Advisory Committee (CAC) Meeting Hemet Public Library- 2<sup>nd</sup> Floor Thursday, August 23, 2012 - 3:30 PM

### **AGENDA RECAP**

1. Call to Order- Chairman Dan Goodrich - 3:30 p.m.

Chair Goodrich called the meeting to order at 3:37 p.m.

Staff Present: Captain Rob Webb for Police Chief Dave Brown

Community Development Director Deanna Elliano

Director of Public Works Kris Jensen Interim City Manager Mark Orme

CAC Present: Jim Connell Patti Drusky Gary Fowler

Eva Gifford John Gifford Daniel Goodrich

Frank Gorman Eric Gosch Mona Groff
Connie Hall Linda Krupa Norm Kyriss
Robert Masson Sharon McComb Stefany Nelson
Michael Ramirez Larry Smith Valerie Velez

CAC Absent: Mary Ann Mari

2. Comments or corrections to the July 26th CAC Agenda Recap (distributed via e-mail to CAC members)- Chairman Goodrich and CAC members

Valerie Velez and Michael Ramirez need to be added to the CAC absent list.

## 3. Introduction of new City of Hemet Building Official – Community Development Director Deanna Elliano

Community Development Director (CDD) Deanna Elliano introduced the new Building Official Jeff Thomas. His background includes being the building official for the City of Eastvale and Wildomar. He also has an extensive background in Code Enforcement certifications.

Jeff Thomas addressed everyone stating that he's been a City of Hemet resident for 5 ½ years. He loves the city and loves the valley and is very thrilled to be the new building official. The Building Division will be aiming to provide a good atmosphere for problem solving. They will work with members of the community and provide any necessary training for staff. He invited anyone to feel free to contact him directly with any questions, concerns or suggestions. There will be a strong effort to raise the quality of living in Hemet.

## 4. Review & Update regarding Community Council Meetings – Interim City Manager Mark Orme

Interim City Manager Mark Orme mentioned how amazing the last community meetings with City Council had been. Previously there would only be about eight to ten citizens attending community meetings. Today, that number has at least tripled, possibly quadrupled. This has proven that our community does care and wants to be part of the solution. He thanked everyone for being there.

#### 5. Recap of Community Outreach ideas – Interim City Manager Orme

Interim City Manager Mark Orme provided a list of various community outreach ideas mentioned in prior meetings. He admitted that the City, although it has been great at getting work done, has lacked good communication skills.

One good outreach opportunity would be to have a city-wide newsletter which would provide information on the Hemet ROCS programs, the phone numbers for the graffiti and shopping cart hotlines and any other important tools for the community. Per the direction of the mayor and city council, they will be working on getting this out as soon as possible. He regularly updates the Hemet ROCS webpage to include any information handed out at these meetings.

He complimented the Hemet Police Department for getting their Facebook page up and running within a week of the public's request.

He thanked Patti Drusky with the Chamber of Commerce for offering their magazine to inform businesses on CAC actions. The next edition will display the Hemet ROCS logo.

He is currently looking at different options for utilizing the local cable channel, providing informational flyers and brochures and utility billing inserts.

Chair Goodrich: Sierra Dawn has an in-house channel that reaches out to about 3,000 seniors. He will recommend to the board of directors to allow city information to be posted.

## 6. Update on Hemet ROCS Ordinance status - Community Development Director Deanna Elliano

CDD Elliano advised that 10 out of the 19 ordinances have been adopted. The smoke shop ordinance went before the Planning Commission this week and it was recommended for approval to the City Council. It is on the agenda for the City Council meeting of September 11<sup>th</sup>. Staff is continuing to work on the alcoholic beverage and property maintenance ordinances, however based on the recent community meetings they see the need and demand to be more pro-active. They will be shifting their focus and resources to inform the community on rules, regulations and requirements by means of flyers, brochures, etc. Staff teams are being formulated to conduct sweeps in targeted areas, and efforts are being made to be more strategic and having a more implementation oriented approach.

She then discussed that close attention should be paid to other regulatory agencies such as the county, state, and federal government as these agencies can also impact our city. There were two articles in this morning's newspaper of great importance. She briefly discussed how this valley has had a real problem with metal theft. Recently about one-half mile of wrought iron fencing was stolen from Stoney Mountain Ranch. State Senator Bill Emerson has sponsored a bill to prohibit recyclers from accepting sewer manholes and similar types of materials without an approval letter from the public agency. Another bill prohibits cash payments to those attempting to redeem less than \$20 worth of scrap copper.

There is a very troubling federal program called "The REO Initiative" that will allow bulk sales of foreclosed property to investors with a requirement for these to be utilized as rental property for a minimum of three to five years. Home ownership is essential to stabilize our neighborhoods. Realtor associations have been filing Public Information Actions to try and obtain further details from the Federal Government. There are state legislators trying to stop this practice in California.

Chair Goodrich: Do you have a bill or number for these?

CDD Elliano: Gary Miller, along with seven other congressional members, introduced bill HR5823 called, "Saving Tax Payers From Unnecessary Bulk Sale Programs Act of 2012".

## 7. Taking Hemet ROCS to the Next Level: Interim City Manager Mark Orme, CDD Deanna Elliano, Police Captain Robb Webb

Interim City Manager Mark Orme: The city team is focusing on their accountability to the City Council, the CAC committee, and the public. They will allow the departments involved to share information on what we're accomplishing on a weekly basis. He then acknowledged that both Will, with Mary Bono Mack's office, and Joe from Senator Emmerson's office are present and asked them to report back how thankful the city is on the metal theft legislation.

CDD Elliano: Advised everyone that all items mentioned at the public meetings have been noted and staff will be reporting back on all issues. Certain items we've been able to address immediately, however other issues will require some research. The city has been actively working on shopping carts. Some stores have changed their cart process and there has been improvement in the last few weeks. Kris Jensen with Public Works will provide a more detailed update.

An update was given regarding Code Enforcement response to citizen questions. Currently there are four Code Enforcement Officers. The city is divided into four quadrant areas. For most of this year we've had one officer out on medical leave and for the last 1½ months we had only two active officers. All complaints are generally processed within 24 to 48 hours however there are cases where we cannot obtain compliance even with citations or the city attorney's involvement and these properties can remain in a deteriorated stage for a long period of time. In other cases the city may not be aware of a problem property and everyone is invited to report any complaints. Official complaint forms are available on the city website and at City Hall. It is very helpful for the department to have a code compliance manager in place now. We will be working on being more strategic and proactive efforts instead of just complaint driven ones. We will be establishing teams that will include personnel from Public Works, Fire, Police, Building and Code Enforcement to visit troublesome neighborhoods. Code Enforcement will be establishing a receivership program for properties where there is non-compliance. Assistance will be sought for those who do not have the resources to bring their properties into

compliance. We will be reaching out to Lowes and Home Depot and the community to assist in property maintenance and beautification projects.

Connie Hall: Hemet Sunset Rotary has been providing this assistance, so they will be a good resource.

CDD Elliano: Another big program staff will be training on is the mobile home inspection program through the Department of Housing & Community Development. Within the city there are approximately 10,000 mobile home units which consist of being 1/3 of our housing stock. The Building and Code Enforcement Divisions will be conducting regular inspections. We will be accepting any recommendations on parks with a greater need.

Currently the city does not have a good reporting mechanism to show accomplishments and progress but we will be working on establishing a good system to be able to report back to the community and city council.

Many members of the community have expressed wanting to volunteer. The City is looking for anyone with training or experience in searching for grants and writing grant proposals. The city also has a need for administrative help to Code Enforcement due to the amount of paperwork generated for processing cases.

Captain Rob Webb: Since the last City Council meeting of August 14<sup>th</sup>, the Police Department received approval for a grant. There were only 2,900 agencies throughout the United States that were eligible and they were the only agency to receive the grant in Riverside County. This will allow the addition of three officers. Two of those officers will serve on the disciplinary team for conducting sweeps and assisting with any Hemet ROCS programs. The third position will be used for a conditional offer to a veteran officer.

At the request of the public, a brief update was given on hiring. Last night Chief Brown swore in new officer, Andrew Stolen. There are four new officers beginning the academy on October 1st, three currently undergoing background checks, and an additional four openings pending.

The Police Department is requesting feedback on graphics and usage for the armored vehicle which will be utilized for the Hemet ROCS programs.

They have now established a new mechanism for shopping carts. Any person found in possession of a shopping cart is receiving a citation and Public Works is immediately contacted to respond to the location to retrieve the cart.

Interim City Manager Mark Orme: Thanked Captain Webb for being the brain child and writer of the grant that was received.

Public Works Director Kris Jensen: Gave a brief summary on graffiti. Summertime is the busiest time of year for graffiti removal. Public Works contracts with Valley Wide for graffiti removal. They currently have a recruitment plan for a two person team which will address problems within the public-right-of-way. This will include assisting Valley Wide and removing illegal signs from poles, etc.

Public Works is still conducting weekly sweeps of shopping carts. They have seen a dedicated effort from the stores to improve their procedures and there are two new shopping cart retrieval companies working in Hemet now.

Public Works employees have been helping out with the Saturday cleanups that have been occurring. This weekend they will have a trailer located in the City Hall parking lot to allow people to dispose of trash.

The Hemet ROCS logo will soon be on all city trucks. They hope more people will become aware of the program and get involved.

Interim City Manager Mark Orme: The Hemet ROCS program was a big focus at their executive team meeting today. The city is welcoming any thoughts, ideas and suggestions, from the community.

Chair Goodrich: Has a long list of suggestions that he will provide to city staff. Wants to make sure we don't miss out on all the interested citizens wanting to help out. Would like for the City to establish a volunteer program. He has heard comments that if Code Enforcement only has four officers why don't they have a volunteer program such as the Police Department? Volunteers can provide great assistance such as verifying off-street parking violations or lawn parking violations. Also, he doesn't see anything on the agenda regarding signage or landscaping.

Interim City Manager Mark Orme: Responded that the city decided to shift their focus. They wanted to use the time at this meeting to obtain feedback from the community and input from the committee that the city needs to provide immediate action. They will return with this item at the next meeting.

Chair Goodrich: Captain Webb, how long does the academy training take?

Captain Webb: The academy takes about three months with an additional four months of training. Although going through this process takes a total of seven months, it has been proven that these officers tend to be dedicated, long-term employees. They also do weekly checks with Human Resources for any applications on lateral recruitments which they always accept. Their background investigators are one of the quickest around, however this process will still take approximately two months.

Chair Goodrich: What is the time frame for the Public Works employees?

Public Works Director Kris Jensen: By November 1<sup>st</sup> they should have their two new recruitments in place. They will most likely transfer two seasoned employees for the ROCS programs and will use the two new recruitments to fill in those vacant positions.

Chair Goodrich: Is their a coordinated effort by the City to partner with a volunteer program such as Rotary?

Public Works Director Kris Jensen: This isn't something that Public Works has had the opportunity to explore much. However, they have had a lot of interaction with different churches and the Green Coalition for community clean ups, and will look into a more long-term volunteer program.

Chair Goodrich: United Way conducts clean ups periodically. Maybe the city can partner with them and have clean ups done more regularly.

Public Works Director Kris Jensen: There has been a lot of community effort when Public Works partners with the churches for clean ups. They just haven't been well advertised.

Gary Fowler: Is there a possibility to establish some sort of online checklist for those wanting to establish clean-up projects so that they know what Public Works is able to assist with and what the process is?

Connie Hall: Acknowledged that the Police Department has been conducting offduty shopping cart retrievals. The community can also do their share. We can always speak to store managers to voice our concerns. Stater Bros. recently placed on-site security at the Sanderson and Florida location due to the many pan handlers. She also applauded all the pro-active volunteers. The retired senior volunteer program is federally funded. They have already partnered with the Fire and Police Departments and will mobilize them to assist with Code Enforcement as well.

#### 8. CAC Roundtable - CAC Chair & Committee Members

(CAC Roundtable is the opportunity for the CAC to state topics of primary concern or interest to CAC members and suggested topics or speakers for future meetings.)

Frank Gorman: Requested that Kris Jensen schedule a meeting with the general manager at Valley Wide to discuss the graffiti issues and coordination. Their goal is to have removals done within 24 hours.

Public Works Director Kris Jensen: The 24 hour timeframe is a goal for both Valley Wide and the city. They already do immediate checks on all calls received; however, graffiti cannot always be addressed at the first inspection. The type of material that is vandalized or what is used to vandalize sometimes requires the acquisition of different tools and materials. Valley Wide also tracks the graffiti with photos, etc., which is then forwarded to the Police Department.

Frank Gorman: Would like for Code Enforcement to provide numbers and updates. How many citations are being issued monthly?

CDD Elliano: Advised that she did not bring this information to the meeting, however they issue approximately 300 citations per month and that is happening with one officer down. Within the last six months there were 500 cases opened regarding property maintenance. They will generate monthly stats and will report back to the CAC.

Frank Gorman: Many people would love to volunteer and help out Code Enforcement with taking photos to confirm violations.

CDD Elliano: This would be of great help because all violations do need to be confirmed with photos, we verify property addresses and obtain owner information. If we had help we would be one step ahead. There are do's and don'ts of volunteering. They will have to post information from the public right-of-way to avoid any issues with trespassing, etc.

Frank Gorman: The City is putting a lot of emphasis on the stores for their shopping carts. We need to hold the people who are taking the carts accountable, as they are the criminals. They are stealing property. The County EDA does clean- ups as well, and will periodically use their property on the east end of town for dumpsters. Maybe the city can coordinate a valley-wide clean up. The EDA can receive funds for some of these clean ups. Members of the community are welcome to provide suggestions or voice any questions or concerns.

Interim City Manager Mark Orme: Advised everyone that City Council is pushing to have a new smart phone application for the website called "Your Gov". This will allow citizens to take a photo with their cell phone. The program automatically records the location and you can email this information directly to city staff. They are moving forward with obtaining the software.

Mona Groff: If we see a person with a shopping cart do we call the Police Department?

Captain Webb: Yes, you can call to report this, the same way as with any type of criminal activity however all calls do have to be prioritized. Also, there are local markets that are granting permission to their customers to borrow carts.

Mona Groff: One complaint she has heard from the public is that when they dial 911 the call goes to a central location such as Riverside. We need to provide the local number for people to call. What is that phone number?

Captain Webb: The non-emergency phone number is 765-2400. If you press 1, you reach dispatch immediately. Currently if you dial 911 from anywhere within the valley the call is routed to Indio CHP. They were mandated by legislation to handle all original 911 calls. Within the next six months they will be implementing a new system that will route local calls directly to our dispatch center. The system will also allow dispatch to see your location on their map.

Mona Groff: Discussed her dealings with the Stater Brothers on Stetson. They have a security guard from 2 to 10 p.m. Recently she spoke to the manager to recommend security to be more pro-active and walk around the parking lot. She saw a vagrant there the other day which she reported to the security guard and the following day the same person was collecting money by the front door. Can the police department drive by periodically?

Captain Webb: The Police Department cannot respond unless someone calls in. Since this is a misdemeanor the officer must have a victim to be able to make an arrest. We do have to be cautious due to freedom of speech issues. If there is any harassment please feel free to call this into the Police Department.

Mona Groff: What are we going to do about all the 99 cent stores? We need to do something about how many there are.

Interim City Manager Mark Orme: This community is at a point in time where outreach for economic development needs to be done correctly. There are a lot of

vacant properties. It is better to have a 99 cent store than a vacant property. The current trends in the market show these are the businesses that are doing well. Not just in Hemet, but the communities of Temecula and Murrieta as well. They will be looking at how to best approach the economic development and will do what they can.

Mona Groff: Is it too early to start writing to the different businesses like Olive Garden and invite them to come to Hemet?

Interim City Manager Mark Orme: It is not too early and this is something that the city is already doing. There are two ICSE conventions, the International Council of Shopping Centers. The city utilizes this great opportunity to talk to and welcome different businesses. Olive Garden wants to come to Hemet.

Mona Groff: Willing to prepare a letter to Olive Garden and anyone else.

Jim Connell: The recently adopted ordinance, "Abatement of Chronic Nuisance Properties" is a good one and we need to get this information out to owners and landlords. His concern is with the ordinance regarding rental unit registration and inspections. This can possibly have a negative effect on property values which would cause lower rents and bring in the type of people we don't want. The ordinance will have to be structured very carefully. The City of Stanton has a similar ordinance and they have the lowest property values of Orange County. Los Angeles is not doing well with their ordinance either. Where would the money come from, with only four Code Enforcement Officers, to conduct these inspections? Will the landlords be assessed this inspection fee? Someone mentioned at the prior meeting that we should look for funding for more police officers and Council Member Smith aggressively opposed this because the city has no funding.

Interim City Manager Mark Orme: There is a limited amount of adopted funding in the City's budget, and they already pushed the envelope for public safety funding. Council Member Smith was addressing the fact that the city's budget is very streamlined.

Jim Connell: There is an ordinance in place for children caught doing graffiti that requires the parent, along with the child, to do community service. How often do we use this ordinance? We need to arrest these kids and make them do community service to clean up their own graffiti.

Captain Webb: The Police Department has good luck in tracking down and arresting kids responsible for graffiti. They receive a lot of help from the school resource

officers, and the reporting log of Valley Wide, to file charges with the District Attorney's office. Part of the probation normally includes community service however this is for the juvenile courts to decide. The Police Department also receives restitution money for these crimes.

Jim Connell: We need to have these kids work with Valley Wide to do community service. Who can enforce this?

Captain Webb: It's up to the individual court on what the consequences will be. You would need to speak with the District Attorney and juvenile probation. A lot of supervision is required if we do enforce community service.

Eric Gosch: We have a problem with real estate signs being tagged with graffiti. I have had to personally call realtors to notify them. The graffiti hotline should be used more and we shouldn't be calling the Police Department for this problem. We should have an 800 number with a simple reporting procedure. Code enforcement's voicemail does not provide enough information on filing complaints, etc. Their web page doesn't have good information either. The only information given is the hours of operation.

This comment is for CDD Elliano. Many businesses don't identify their carts. We need an ordinance to address this and we need a list of which businesses are doing this.

CDD Elliano: The ordinance we have in place does require carts to have identification. If Public Works confiscates a cart that does not identify the business then it is immediately disposed of.

Eric Gosch: Briefly discussed how you can see a lot of activity sitting at the Rubio's restaurant. The issue is being able to monitor people in violation so the city needs to install cameras.

Captain Webb: The Police Department has five cameras that are mobile. Public Works helps them with periodically moving them to different locations and they are monitored by dispatch. They have been very helpful in documenting crimes. It was very helpful with the copper wire thefts that occurred in the west end of town. The department had not wanted to advertise that these cameras do exist.

Eric Gosch: We don't need higher pensions but we do need more police officers. I don't want to pay more taxes but we do need to explore more avenues for funding.

The City needs to increase the cost of doing business in Hemet. We need to discuss options for having revenue funds instead of waiting for the economy to re-bound.

Norm Kyriss: The Association of Realtors is aware of the REO problems and concurs that the new bill allowing bulk sales of properties to investors will be a big problem. The Inland Empire is high on the list for having distressed properties. He will report back to the local realtors regarding the graffiti problem. Approximately 30-35% of realty signs are from local realtors. Outside realtors don't typically care about issues within this valley but hopefully this can change.

We are pushing 18-20% in unemployment. There is a lot of vacant property. We need to get businesses back into the community and this will in turn assist people in finding work. The City needs to look into this.

Rental inspections are tricky. Some people feel it takes their property rights away but others do understand and welcome these inspections. There are many slum lords and these inspections will help. Many properties have illegal garage conversions or illegal patios. We should go ahead and make these mandatory inspections. The board of realtors will help.

Mark Orme: Mentioned that Eric Gosch had a great idea for the City to establish a Hemet ROCS hotline. The City will look into it.

Frank Gorman: The City should look into the cost for hiring more police officers. About 43% of the units in the valley are rentals. We should establish a fee for renters. A \$400 annual fee per unit would generate \$10M. We would be able to put more officers on the street.

Sharon McComb: There are 1,046 senior homes in her community and about 400 of those are rentals and only 5% of them have business licenses.

Chair Goodrich: Owns multiple properties and is completely in favor of having property inspections. The City makes a big mistake in not charging each individual home as a separate business. He would have no problem paying a \$400 fee and feels this is reasonable.

Stefany Nelson: Do we have any non-profit organizations willing to provide discounted carts for shopping?

Linda Krupa: The Green Coalition provides small carts.

Stefany Nelson: She would be willing to pay more taxes to make the city better. Anyone not accepting of the rental inspections is up to no good.

Linda Krupa: One idea from the community was to establish a grid over valley so certain individuals would be responsible for providing their area with resourceful information. We need to get businesses involved for owners to provide better security guards and lighting. It is the property owner's responsibility to take care of their shopping centers.

She also stated she has a concern with the liability issues regarding volunteers going onto private property. Maybe the City can come up with consent forms.

Patti Drusky: Has a concern with the various volunteer programs going on. We need to establish a centralized location for all volunteers. The Women in Business network is addressing issues such as illegal panhandling. We need to provide more information, graffiti tips, etc. on the website. Can we link all this information and resources to provide better education to citizens?

Gary Fowler: The Green Coalition is intending to provide free shopping carts and is trying to obtain a grant to help them. There are people without motor vehicles who need a way to take their groceries home.

When there is a licensing process, there is a tie of standards, oversight and enforcement. There are licensing regulations for realtors and if they don't abide by these rules they can lose their license. We can put something like this in place for business licenses.

John Gifford: We can use the city website to get the pubic involved with the armored vehicle. We can have a contest for graphics, etc.

Installing more cameras within the City is a good idea and many people would donate money for this. He would like to see a Hemet Police application to report pan-handling and shopping carts.

Getting businesses into Hemet is a good idea. We need to put together a small task force along with the Chamber of Commerce to reach out to current businesses for them to get involved as well. A business, such as Gosch, would be best in speaking with other businesses about Hemet.

Michael Ramirez: Asked Captain Webb to provide more information on the alcohol grant they just received.

Captain Webb: This was a \$3,600 grant. They will have undercover adults, who are under 21 years of age, try to get people to purchase alcohol for them. They will most likely use their explorers and will report their findings to ABC who in turn will begin to monitor those businesses.

Michael Ramirez: DUI checkpoints are successful. Is the Police Department planning on having more of these?

Captain Webb: The DUI program is a \$150,000 grant. One requirement is for them to conduct twelve annual checkpoints. Usually seven out of eight officers will use their day off to assist. For legal reasons we must notify the public of any planned checkpoints but they don't need to disclose the location. The challenge has been with unlicensed drivers. They have to be allowed to call someone to pick them up and they can't tow away any vehicles until after the checkpoint has concluded. There are also a lot of seatbelt violations addressed at these.

# 9. Comments from the Public regarding items not on the agenda–CAC Chair (This is an optional portion of the agenda at the discretion of the Chair, and allowed as time permits. The Chair may also limit the number of comments and the length of time for each speaker)

Member of the Public #1: Long ago the city used to have a grant writer, Jenny Goodman, who was very successful. In regards to graffiti, can Public Works have a tab on their website displaying their duties for the day so we know which jobs they may not be able to get to and people can get involved and help? Are we aware of Little Louie's? Although they're in the county, they have pole dancers so maybe we can do something about that? Verizon has programs for security cameras. It would only cost businesses a few hundred dollars. The city doesn't have to fund this. It's only \$10 per month for Verizon to monitor. Also can Public Works post on the website information on what to do with shopping carts and where we can take our trash? The City of Laguna started a homeless task force and they established a good ordinance. She has forwarded a copy to city staff, including Deanna Elliano. If we clean up this town and make it safe, we should start re-marketing to our senior community again. We don't need big chain stores. Once the economy comes back then we will grow again.

Member of the Public #2: There are many wonderful ideas. Can we work with The Valley Chronicle to provide weekly information including city phone numbers, etc. Many people read the paper so this may help.

Member of the Public #3: Addressed her question to Captain Webb. Can we contact retired Police Officers to assist until we have our new police officers in place?

Captain Webb: Retired officers can become reserve officers if their certificate is still active. The department has considered this but there are issues. If they are PERS retirees they are limited on how many hours they can work. They will at the very minimum open a position for a reserve officer.

Member of the Public #4: Owns property and would have no problem paying a rental inspection fee. She's had many problems with renters. She had a renter that owed her \$5,000 and when they left they were able to just move into another rental property. We need to have something, a website possibly, to report these people.

Member of the Public #5: If you are retired you may still work 960 hours. This would provide a lot of help. The City can look into this. Businesses should provide youchers as a benefit.

Captain Webb: Acknowledge that a retired person can work up to 960 hours within one year. They are looking into different possibilities.

Mark Orme: Added a comment that the state has cut the ability for cities to use retired employees.

Member of the Public #6: The meeting time for this committee is very difficult for citizens to be able to attend. She went to the Valley Chronicle's career fair and it was very disappointing. There were only eight employers represented. What are we doing to attract industrial manufacturing? This would help with unemployment and people on public assistance, which is big problem in this city. People who work here will have pride. She used to be a business owner in this town but due to the high fees, they had to shut down.

Member of the Public #7: Recommended that the local merchants who allow people to borrow carts be required to have an actual rental program in place. People can pay a deposit for renting a cart and that would give them a reason to return these carts after using them.

Member of the Public #8: Directed her question to the Police Department. Do we have decibel level requirements for those driving down the street with extremely loud music?

Captain Webb: Yes there is a law and the Police Department does enforce it. Please call in to report any issues so we can address them.

Member of the Public #8 again: In her community they have a problem with a live band. She has called the police department before but as soon as the officer leaves they start playing loud again. The Police Department should fine these people and this would also generate revenue.

Member of the Public #9: She lives in the county. Will the newsletter be provided to everyone?

Mark Orme: The newsletter will only be distributed to residents within the city limits but it will also be posted on the website.

Member of the Public #9 again: The Home Depot in Riverside is fantastic on partnering with the community. We should reach out to them. Volunteers can manage neighborhood watch groups. CPTED is an inspection that teaches people what they can do to avoid inviting crime and how to report directly to the Police Department.

Member of the Public #10: Introduced herself as Nancy McIntyre. Is there any way to provide a list of the codes to all the realtors so they are aware? She owns Hemet Escrow. This would also help all the out-of-town realtors.

Member of the Public #11: This town looks like Tijuana with all the yard sales. People are running businesses out of their homes. It looks like trash.

#### 10. Identification of Agenda Items for Next Meeting- CAC Chair and City Staff

Larry Smith: We need to accommodate a better meeting time for the public to be able to attend these meetings.

Chair Goodrich: We need to open up public comments at the beginning of the meeting. The committee needs to do better with their time on comments. Is the City moving forward with the ordinances?

CDD Elliano: We need to put a priority on getting all the requested information out with brochures, etc. to the public. We need to apply more resources out in the field, which has been the direction of the city council and city manager.

Chair Goodrich: The emphasis will be on the programs already in place. Will it incorporate volunteer opportunities?

CDD Elliano: Yes. That will be part of it. We need to improve the website and provide an interactive forum with the citizens.

Mona Groff: If we allow the public to speak, then we need to advertise it to let people know.

Chair Goodrich: We can come up with a new meeting time right now. How about 7:00 p.m.?

Larry Smith: How about trying one at 7:00 p.m. but limiting public comments so it doesn't end too late? If it doesn't work we can always accommodate.

Patti Drusky: Has a conflict with this time.

Sharon McComb: Motioned to change the meeting time to 7:00 p.m. as a trial run.

Gary Fowler: Seconded the motion.

Chair Goodrich: Took a vote and 11 of the committee members agreed with the new time, which is the majority. He stated that it is hard to decide on a time amongst 17 people. If this doesn't work we can always change the time to 6:00 p.m.

CDD Elliano: There are many questions that will require staff to research the answers. She will provide more information at the next meeting. She asked the CAC if they wanted city staff to organize the agenda so the meeting can end by 9:00 p.m.?

Chair Goodrich: Yes, we definitely don't want a meeting to end at midnight. We should put time restrictions on items. We need to better organize ourselves.

CDD Elliano: If public comment is at the beginning, do we restrict that to only 30 minutes?

Chair Goodrich: Yes we can keep a small time restriction. He also wanted to advise staff that he doesn't like speaker slips and wants to keep the meeting with a town hall feel to it.

#### 11. Adjournment to the meeting of September 27, 2012 - CAC Chair

The meeting was adjourned by Chair Goodrich at 6:10 p.m.