



## City of Hemet Finance Department 2021 Billing Schedule

445 East Florida Avenue, Hemet CA 92543  
(951) 765-2350

Books  
23-31

<--Pay full balance within this time period--> to avoid Shutoff Notice		Delinquent payments due should be made in person		
<b>Monthly Billing</b>		<b>Delinquent Shutoff Notice \$31 Charge</b>		<b>Water Shutoff \$73 Charge</b>
<b>Bill Mailed</b>	<b>Payment Due</b>	<b>Delivery Date</b>	<b>Payment Due</b>	<b>Shutoff Date</b>
14-Dec	28-Dec	16-Feb	2-Mar	3-Mar
11-Jan	25-Jan	16-Mar	30-Mar	31-Mar
15-Feb	1-Mar	20-Apr	4-May	5-May
15-Mar	29-Mar	18-May	1-Jun	2-Jun
12-Apr	26-Apr	15-Jun	29-Jun	30-Jun
17-May	31-May	20-Jul	3-Aug	4-Aug
14-Jun	28-Jun	17-Aug	31-Aug	1-Sep
12-Jul	26-Jul	14-Sep	28-Sep	29-Sep
16-Aug	30-Aug	19-Oct	2-Nov	3-Nov
13-Sep	27-Sep	16-Nov	30-Nov	1-Dec
11-Oct	25-Oct	14-Dec	28-Dec	29-Dec
15-Nov	29-Nov	18-Jan	1-Feb	2-Feb

The City of Hemet bills monthly for utility services.

This billing schedule indicates payment due dates and when account delinquent fees will be assessed.  
Each bill must be paid in full by the Delinquent Unpaid Balance Payment Due Date to avoid receiving a Shutoff Notice.

### Shutoff Procedures

Shutoff Notices are mailed. There is a \$31 charge posted to your account with every shutoff notice. If an account receives more than two shutoff notices within a 12 month period, a special deposit equal to twice the average bill will be required on the account. If water service is shut off, the full balance plus a \$73 reconnect charge must be paid in cash before 3:00 pm to restore service on the same day. This schedule does not apply to multiple family accounts. Please call our office for that unique shutoff notice schedule.

### Payment Methods

**Electronic:** Sign up for ACH payments. Forms are on the City website.

**Online:** Log on to the City website [www.cityofhemet.org](http://www.cityofhemet.org) and follow the link to online bill pay.

**Drop Box:** Check payments may be dropped in the payment box inside the parking lot at 445 E. Florida Ave. (at the SW corner of Buena Vista and Florida). Drop box payments are removed and posted to your account on the following business day. Do not use the drop box for delinquent payments or cash payments.

**Mail:** Mail your check using the self-addressed envelope enclosed with each bill.

**In Person:** Cash, checks, and Visa/MasterCard credit cards are accepted. Our office is open 7:30 am to 5:30 pm Monday-Thursday at 445 E. Florida Avenue.

**Please Note: we do not accept payments for any other utility company.**