



City of Hemet Finance Department 2021 Billing Schedule

445 East Florida Avenue, Hemet CA 92543
(951) 765-2350

Books
39-47

<--Pay full balance within this time period--> to avoid Shutoff Notice		Delinquent payments due should be made in person		
Monthly Billing		Delinquent Shutoff Notice \$31 Charge		Water Shutoff \$73 Charge
Bill Mailed	Payment Due	Delivery Date	Payment Due	Shutoff Date
28-Dec	11-Jan	2-Mar	16-Mar	17-Mar
25-Jan	8-Feb	30-Mar	13-Apr	14-Apr
1-Mar	15-Mar	4-May	18-May	19-May
29-Mar	12-Apr	1-Jun	15-Jun	16-Jun
26-Apr	10-May	29-Jun	13-Jul	14-Jul
31-May	14-Jun	3-Aug	17-Aug	18-Aug
28-Jun	12-Jul	31-Aug	14-Sep	15-Sep
26-Jul	9-Aug	28-Sep	12-Oct	13-Oct
30-Aug	13-Sep	2-Nov	16-Nov	17-Nov
27-Sep	11-Oct	30-Nov	14-Dec	15-Dec
25-Oct	8-Nov	28-Dec	11-Jan	12-Jan
29-Nov	13-Dec	1-Feb	15-Feb	16-Feb

The City of Hemet bills monthly for utility services.

This billing schedule indicates payment due dates and when account delinquent fees will be assessed.
Each bill must be paid in full by the Delinquent Unpaid Balance Payment Due Date to avoid receiving a Shutoff Notice.

Shutoff Procedures

Shutoff Notices are mailed. There is a \$31 charge posted to your account with every shutoff notice. If an account receives more than two shutoff notices within a 12 month period, a special deposit equal to twice the average bill will be required on the account. If water service is shut off, the full balance plus a \$73 reconnect charge must be paid in cash before 3:00 pm to restore service on the same day. This schedule does not apply to multiple family accounts. Please call our office for that unique shutoff notice schedule.

Payment Methods

Electronic: Sign up for ACH payments. Forms are on the City website.

Online: Log on to the City website www.cityofhemet.org and follow the link to online bill pay.

Drop Box: Check payments may be dropped in the payment box inside the parking lot at 445 E. Florida Ave. (at the SW corner of Buena Vista and Florida). Drop box payments are removed and posted to your account on the following business day. Do not use the drop box for delinquent payments or cash payments.

Mail: Mail your check using the self-addressed envelope enclosed with each bill.

In Person: Cash, checks, and Visa/MasterCard credit cards are accepted. Our office is open 7:30 am to 5:30 pm Monday-Thursday at 445 E. Florida Avenue.

Please Note: we do not accept payments for any other utility company.