As we finish the first quarter of 2022, I proudly reflect on the City of Hemet’s commitment to building greatness and maintaining excellence. Hemet’s desire to improve the lives of our citizens comes in the form of our citywide services, community engagement visits, departmental operations, and capital projects which are all integral to the traditions and lifestyle we collectively established. Over these last three months, our public servants continue to display their dedication to maintaining a high quality of life, constantly growing with the aspiration to improve for those who live, work, and play in Hemet.

We hope you find our first quarterly newsletter informational as we dive into the most recent updates of our City and our community. Public Works has given a refreshing face to ball fields at Brubaker Park; Community Development is in the process of launching the QLess system to reduce wait times for services at City Hall; Council approved $878,386 in allocations from the Community Development Block Grant program; and city staff made multiple visits to inform and update local HOA’s and church groups of City goings-on.

I am especially gratified for the tireless efforts of our City and councilmembers, and I have confidence that this first quarterly newsletter will showcase our achievements and ambition to strive for greatness and excellence.

Sincerely,
Chris Lopez
January 13, 2022 - Responding to emergency calls is the most frequent way our First Responders engage with members of the public, almost leaving no time to build personable relationships outside of work hours. The City of Hemet prioritizes closing that relational gap by creating innovative engagement opportunities between Hemet residents and our First Responders. The Hemet Police Department (HPD) hosted a lowkey Coffee with A Cop event at a local Starbucks, meeting with residents and carrying out casual but caffeinated conversations in a neutral setting. With over 40 people visiting, visitors and police officers were left with a cheerful smile kicking off their morning on a positive note.

The City of Hemet takes progressive action to implement the Strategic Plan, incorporating goals that bolster Community Engagement. Coffee with A Cop has become a regular event hosted by the Hemet Police Department and is publicize through social media. The continual outreach for constant dialogue between city staff, elected officials, and the public promotes togetherness and inclusivity.

Hemet Police Chief Eddie Pust explained that the HPD continues to make the community’s safety their top priority as they adjust to the ever-changing demands and needs of Hemet.

“This program aims to build trust and form relationships with the community by allowing the public to ask questions and draw conversation with our officers in an equitable, welcoming environment.”

HPD Public Information Officer
Alan Reyes
HEMEL CONDUCTS A PIT COUNT

February 23, 2022 - Twenty volunteers from around the City and Riverside County checked in at 5:30 AM at the Hemet Police Station treating themselves to hot coffee and breakfast pastries before participating in the HUD-required nationwide event known as the Point-in-Time (PIT) Count. The PIT Count is a count of sheltered and unsheltered people experiencing homelessness on a single night. Each count is planned, coordinated, and carried out locally, which the City of Hemet successfully did in collaboration with Hemet Police.

Prior to the count, volunteers and City staff received hours of training to understand the needs of the homeless community, learn how to collect census data from individuals, and know safety precautions when conducting surveys. At the count, volunteer groups were provided assigned maps of homeless hot-spot occupations in Hemet, incentive bags to give to surveyed participants, and a digital survey which was downloaded on their phones. Questions asked for basic information of the individual such as their birth date, birth place, reasons for being homeless, medical issues, and contact information if they desired housing services.

Data retrieved from the PIT Count each year is used to measure progress at the local, state, and federal level in averting and preventing homelessness, and a report is released for public view a year later. Data also helps policymakers determine how to allocate funding for tackling homelessness; assists communities in organizing their homelessness assistance programs; and provides key information on the number and characteristics of the homeless population within a certain jurisdiction.

CITYNET UPDATES

Since the City's recent partnership with CityNet-- a non-profit organization servicing to unsheltered individuals-- there have been more boots on the ground engaging with homeless individuals and increasing the number of street exits. Street exits identify when a homeless person finds permanent housing, counseling, medical and mental health treatment and other services necessary for independent living. In Hemet, there are currently over 30 street exits.

The City's coordination of the local PIT count aligns with the City's adopted strategic plan's priority goal to improve the quality of life. The agreements helps the City create and explore solutions to homelessness, which in turn would improve public safety.
Outreach Contacts reflect the number of interactions for the specific purpose of reaching out to unsheltered homeless neighbors in a process of building trust and offering support toward the long-term goal of connecting them with emergency shelter, housing, or critical services; and providing urgent, non-facility-based care. These activities are intended to help homeless neighbors to obtain appropriate supportive services, including assistance in obtaining permanent housing, medical health treatment, mental health treatment, counseling, supervision, and other services essential for achieving independent living; housing stability case management; and other Federal, State, local, or private assistance available to assist the program participant in obtaining housing stability. This number can be duplicated in any given reporting period. This number refers to adults only and does not include any children if they were present.

Street Exits are defined by HUD and enumerated in the HUD Systems Performance Report, and City Net uses these designations for all street exits achieved through the efforts of two or more agencies working together within the context of the homeless collaborative in the city. HUD designates some of these street exits as “temporary” and some as “permanent”, and City Net exercises discretion to count as exited those homeless neighbors who have a reasonable plan in place to move from temporary shelter to permanent housing.

Client Engagement reflects the current number of homeless neighbors who are voluntarily engaged in a formal, written case management relationship with City Net. Clients sign permission to allow City Net case managers to work with them to achieve progress on a mutually agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average and are considered inactive after 90 days of no contact.

*POLM = Path of Life Ministries
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*POLM = Path of Life Ministries*
MARCH 2022
HEMET, CALIFORNIA

MONTHLY TOTALS

<table>
<thead>
<tr>
<th>Contacts</th>
<th>Engaged Clients at Month End</th>
<th>New Engagements</th>
<th>Street Exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>36</td>
<td>109</td>
<td>23</td>
<td>13</td>
</tr>
</tbody>
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LOCATIONS VISITED

EXIT INFORMATION

<table>
<thead>
<tr>
<th>Exit Destinations</th>
<th>Shelter Exits</th>
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<tbody>
<tr>
<td>Emergency Shelter</td>
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<tr>
<td>Staying or living with family</td>
<td>Set Free Ranch</td>
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<tr>
<td>Substance abuse treatment facility</td>
<td>Hemet Motel Program</td>
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<tr>
<td>Grand Total</td>
<td>Valley Restart Shelter</td>
</tr>
<tr>
<td></td>
<td>Grand Total</td>
</tr>
</tbody>
</table>

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*POLM = Path of Life Ministries
HEMET TEAM COMMUNITY VISITS

Councilmembers and Staff

The Lakes at Hemet West  
July 9, 2021  
Panorama Village  
August 14, 2021  
Del Webb  
October 8, 2021  
Four Seasons  
October 21, 2021  
Crestwood Apartments  
December 17, 2021  
Victory Outreach Men's Ministries  
January 27, 2022  
Sierra Dawn Estates  
February 17, 2022

Hemet Fire & Police at Elementary Schools

Elementary School  
February 5, 2022  
Harmony Elementary School  
February 28, 2022  
Whittier Elementary School  
February 28, 2022  
Rancho Viejo Middle School  
March 26, 2022  
Alessandro High School  
March 26, 2022

Other Community Meetings

Hemet Rotary Club  
March 2, 2022  
Hemet Fire  
Tahquitz High School Graduation  
March 12, 2022  
Celebration for Preston Christiansen  
Hemet Fire and Police  
Hemet Women's Club  
March 20, 2022  
Hemet Police
February 17, 2022 - City staff and council members visited Sierra Dawn Estates in District 3 to share updates on Measure U, new businesses and developments. The presentation was catered to the neighborhood’s interests followed by a Q&A session led by Mayor Malcolm Lilienthal and Mayor Pro Tem Karlee Meyer. By bringing the City to the backyards of local Home Owner's Association groups, neighborhoods and churches, these bi-monthly community engagement visits help establish new relationships with Hemet residents and keep them informed of the goings-on in the City.

Mayor Lilienthal touched on new developments such as Dunkin' Donuts, Dave’s Hot Chicken, the Eastern Municipal Water District pipeline installation, and the preparation for the median curb and gutter along McSweeney Parkway. Mayor Pro Tem Meyer presented multiple new businesses that recently opened in the Hemet community, a sure-tale sign of Hemet's economic growth and development.

On behalf of the City Manager’s Office, Assistant to the City Manager Ericka Murphy elaborated on new progress made in the City's Strategic Plan. Murphy briefed on the goal of enhancing the community’s visual appearance as a significant contribution to the improvement of Hemet’s quality of life. Two community clean-ups were organized with CR&R, drawing in over a hundred volunteers and church members.
"It is vital that I stay close to the residents of Hemet to ensure that their needs are being met. It was clear after the visit that the main concerns were addressing homelessness and blight as well as taking care of potholes. It is an honor serving the citizens of Hemet."

- Mayor Malcolm Lilienthal

Murphy's presentation summarized new updates of the partnership with CityNet and the Police Department's proactive approach to addressing homelessness.

Moreover, the City's small business support grant program has allocated $180,000 to business owners impacted by the COVID pandemic, providing monetary relief and reimbursement to utility, rental, and operational costs accrued during lockdowns.

Police Captain Glenn Brock was also present and gave an overview on Measure U and the Police Department's budget. Measure U has recently been used to replace aging patrol vehicles with new state-of-the-art patrol cars and necessary equipment, hire more sworn police personnel, and increase traffic enforcement.

Overall, the meeting at Sierra Dawn ran for about three hours consisting of healthy conversations and building stronger communication between City officials and residents.
March 2, 2022 - Hemet Police and Fire personnel visited a few of the city's local grade schools to read stories to young students in celebration of “Read Across America Day.” Fire personnel stopped by Whittier Elementary School and read Dot the Fire Dog. Hemet Police Officer Luis Reyes who is also school resource officer, read I Want to Be A Police Officer to students ranging between Kindergarten and 2nd Grade at Harmony Elementary School and Cawston Elementary School.

This special event began in 1998 by the National Education Association (NEA). Read Across America is the nation's largest celebration of reading. This year-round program focuses on motivating children and teens to read through events, partnerships, and reading resources that are about everyone, for everyone.
March 9, 2022 - Vietnam Marine Veteran Patrick Murphy contacted the City of Hemet with the urgent need of adopting a pet. The call was taken by Management Assistant Cynthia Morris who learned that Murphy suffers from Parkinson's disease, post-traumatic stress disorder, and is alone after the passing of his wife and dog.

"He was looking to adopt a dog from the Ramona Humane Shelter in San Jacinto, he was lonely and even became emotional when he shared stories of his wife and his time in the military," Morris recalled. Murphy depends on friends and church members for rides around town after his driver's license was revoked as a result of his medical issues. Nonetheless, he expressed how grateful he is for having a support network that he knows many older veterans do not have.

In a 2019-2020 peer-reviewed study, Behavioral Epidemic of Loneliness in Older U.S. Military Veterans, funded by the U.S. Department of Veteran's Affairs National Center for PTSD, it was concluded that a total of 56.9% of veterans endorsed feeling lonely sometimes or often. That is a 1-in-5 ratio for all veterans reporting loneliness nationwide. This loneliness demonstrates "an incremental association with a range of psychiatric, physical health, and functional conditions."

Morris proceeded to contact the Shelter and learned about a special program they have called Pets for Vets—a program that allows veterans with proof of status to adopt one free dog from the shelter. After Morris debriefed the Shelter of Murphy's situation, within a few days the Shelter was able to accommodate Murphy and help him adopt his new furry companion which he named Major after an E-9 grade which is the highest rank an enlisted Marine could earn.

Murphy was invited to visit Hemet City Hall on March 9, 2022 where he met Mayor Lilienthal and Cynthia Morris. The Mayor related with Murphy as he, too, has military family, and expressed his thanks for Murphy's service.

Murphy recalled some of the memories he had during his three years in Vietnam, momentarily struggling to let out the words describing the anti-military sentiments experienced during the 1970s. He shared next month would be the anniversary of when he was severely injured in a blast on tour, a cause for his reoccurring nightmare attacks.

"But Major won't let me sleep anywhere by myself, so I feel much happier and I'm not alone anymore," he revealed. He said a true friend would never replace his wife, his "Yellow Rose of Texas", but with Major as a new family member, he now has a partner to accompany him in his scooter, at the local American Legion, and when he's working on his racecar out of his garage. "Nothing's gonna hold back Pat Murphy!"

Morris states "Even though this doesn't happen every day, these situations make me, and I think I can speak for the rest of our staff, our staff, excited to come to work. It keeps us going."
Hemet Community Clean-Up

The City of Hemet and CR&R Incorporated are sponsoring a Clean-Up.

For all residential customers, who reside within the City of Hemet there will be a FREE clean-up event on:

DATE: SATURDAY, JUNE 18, 2022
TIME: 8:00 a.m. - 12:00 p.m.
LOCATION: HEMET PUBLIC LIBRARY
300 E LATHAM AVE, HEMET, CA 92543
(Enter event from Westbound Latham Ave)

ACCEPTABLE ITEMS:

Large items such as sofas, chairs, refrigerators, water heaters, washers, dryers, mattresses and other household items. Tree limbs must be bundled in (3) foot lengths or smaller, with a (50) lb. weight limit. Green waste, metals and electronics.

Tires (4) Maximum (No rims, no truck/commercial tires)

UNACCEPTABLE ITEMS:

Automotive parts, engines, propane tanks, cleaners, gas/oil containers, fluorescent lights, batteries, paints, lumber, fencing, commercial or construction debris.

*NO hazardous materials or liquids of any kind will be accepted.

Help Us Help You: Please be prepared to unload your own vehicle. All items must be placed inside the provided containers. Children and pets must remain inside your vehicle. Site closes promptly at 12:00 p.m.

FUTURE CLEAN UP DATES WILL BE:

TBD

You must bring a valid ID and a recent utility bill to enter the clean-up area.

Residential Recycling & Bulky Item Program:

The following is a partial list of items that can be placed in your recycling and organics carts:

Recycle Cart: Glass bottles, aluminum cans, plastic milk containers, cardboard and junk mail

Organics Cart: Grass clippings, weeds, garden trimmings, dry leaves and food scraps

Bulky Items: CR&R provides an on call pickup of (2) bulky item pick-ups free of charge twice per calendar year.

For a complete list, please visit our website: www.crwasteservices.com

Community Engagement; Partnering and Collaboration - Strategic Plan Priority Goal #3-4
The City of Hemet aims to create a hub of resources to build, develop and sustain local businesses. Small businesses, in particular, account for 44 percent of U.S. economic activity, according to a report issued by the Small Business Administration.

With the Covid-19 pandemic affecting many of our businesses, the City of Hemet recently allocated nearly $200,000 to small businesses who applied to the Hemet Business Support Grant Program. Each business was granted $10,000 to reimburse eligible costs incurred during the pandemic.

The City is currently accepting applications on a rolling basis. Please see the following page for more information on the Hemet Business Support Grant program followed by local business assistance programs.

Federal Assistance Options:
- SBA Loans
- SBA Debt Relief
- SBA Disaster Loan Program

State Assistance Options:
- California Dream Fund
- Social Entrepreneurs for Economic Development

RECENTLY OPENED BUSINESSES

<table>
<thead>
<tr>
<th>Skinevermore</th>
<th>Primerica Financial Corp</th>
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<tbody>
<tr>
<td>490 E Thornton Ave, Hemet, CA 92543</td>
<td>175 Cawston Ave N#110, Hemet, CA 92545</td>
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<table>
<thead>
<tr>
<th>K&amp;B Hauling</th>
<th>Mi Bella Hair and Makeup Studio</th>
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<tr>
<td>25383 Auld Ave, Hemet, CA 92544</td>
<td>1133 S Sanderson Ave, Hemet, CA 92545</td>
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<table>
<thead>
<tr>
<th>Hair By Laura</th>
<th>Vero’s Taco Shop</th>
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<tbody>
<tr>
<td>1133 S Sanderson Ave, Hemet, CA 92545</td>
<td>1031 W Florida Ave, Hemet, CA 925453</td>
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<table>
<thead>
<tr>
<th>MB Painting</th>
<th>Jackson Salon Suites</th>
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</thead>
<tbody>
<tr>
<td>1331 Hackney St, Hemet, CA 92543</td>
<td>1133 S Sanderson Ave, Hemet, CA 92545</td>
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</table>

<table>
<thead>
<tr>
<th>B.A.E Beauty and Elegance</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1133 S Sanderson Ave, Suit E, Hemet, CA 92545</td>
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</tbody>
</table>
About the Program
In response to the economic hardships experienced by small businesses resulting from the COVID-19 pandemic, the City of Hemet has established the Business Support Grant Program, as part of the Hemet CARES Initiative (Coronavirus Aid, Relief and Economic and Security Act). In order to promote their continued success, the City is utilizing the U.S. Department of Housing and Urban Development’s Community Development Block Grant – Coronavirus (CDBG-CV) funding to establish a $360,000 grant program. Funding will be awarded to 36 business applicants in an effort to assist local Hemet businesses and provide working capital grants to retain jobs, keep businesses open, and maintain their lease payments.

Application Period
Applications are accepted on a rolling basis.

Contact us for more info!
Cynthia Morris
(951)-765-2316
hemetcares@hemetca.gov
https://www.hemetca.gov/hemetcares
COUNTY OF RIVERSIDE

MICROBUSINESS COVID-19
RELIEF GRANT PROGRAM

ELIGIBLE USE OF FUNDS
✓ Payroll/Employee Retention
✓ Working Capital
✓ Purchase of Personal Protective Equipment
✓ Rent or Mortgage Payments
✓ Paying Vendor Invoices

$2,500 GRANTS
APPLY AT
WWW.RIVCOBIZHELP.ORG

Grants are awarded on a first-come, first-served basis.
Applications will be accepted through June 30, 2022 at 5pm or until funds are exhausted.

ELIGIBLE MICROBUSINESSES
✓ Less Than 5 Full-Time Employees
✓ In Operation Since 12/31/2019
✓ Business Must be the Source of Primary Income in 2019
✓ Less Than $50,000 in Revenues in 2019
✓ Haven’t Previously Received a Small Business Relief Grant from the State of California

Applicants will be notified within 14 business days from point of application submittal as to approval status. Awardees will receive funding once the County of Riverside receives funding from the California Office of the Small Business Advocate which is expected no later than early April 2022.

EMAIL RIVERSIDE COUNTY OFFICE OF ECONOMIC DEVELOPMENT AT BIZINFO@RIVCO.ORG
VISIT WWW.RIVCOBIZHELP.ORG FOR A COMPLETE LISTING OF REQUIREMENTS
FUNDED IN PART THROUGH A GRANT FROM THE CALIFORNIA OFFICE OF THE SMALL BUSINESS ADVOCATE.
Looking to start or expand your business?

Riverside County Business Assistance Now Program

Permit Assistance
Financial Resources
Hiring & Training

rivcoed.org/business-assistance-now-program
Where are the loans available?

**RESTART** loans are available to businesses located anywhere in the county.

**ELIGIBLE BUSINESS TYPES**
- Private for profit
- Businesses with 25 or fewer employees
- Minimum 2 year operating history

**INELIGIBLE BUSINESS TYPES**
- New/Startup Business
- Residential or real estate projects
- Non-profit companies or public entities
- Casinos/gambling establishments
- Adult-entertainment related businesses
- Cannabis related businesses

The County of Riverside & AmPac Business Capital are partnering to provide emergency and ongoing capital for small businesses in Riverside County!

**WHERE DO I APPLY?**
Visit the website or scan the QR code


**RESTART LOANS ($15,000-$30,000)**
- Interest Rate: 3.75%
- Term: 5 years (60 months)
- No payments for the first six months

**FEE:** Fees are financed into the loan

**REQUIRED DOCUMENTATION**
- No minimum credit score though credit score will be considered based on payment history and a credit report will be pulled
- Payroll records documenting existing payroll
- Three years of business and/or personal tax returns, including 2018, 2019 and 2020. Year-end 2021 financial statements will also be required.
- Statement of COVID-19 impact (checklist provided)

For more information, call or email:
AmPac Business Capital 909.915.1706 | RivCounty@AmPac.com

AmPac Business Capital
[www.ampac.com](http://www.ampac.com)
909.915.1706

Riverside County
951.955.0493
PUBLIC RECORDS ACT REQUEST MANAGEMENT SYSTEM
The City Clerk’s Office has implemented a new Public Records Act Request Management System. The new system has made records more easily accessible to the public through a search portal and introduce a more efficient tracking system for the organization. The benefits of the program reduces requests, secures data, automates actions, redacts documents more easily, and centrally manages all public records requests.

Since the implementation of GovQA, the City Clerk’s team has received and processed over 100 Public Records Requests in GovQA, the City’s new PRA system since late December. This system is building a database for frequently asked requests and providing a more efficient way for departments to process the requests.

REDISTRICTING
The City Clerk’s Office has worked with Best Best & Krieger, the City’s vendor for the Redistricting Process since December 2021 to begin planning, promoting, and launching educational materials for the community. The City is close to finalizing the Redistricting Process and scheduled the second reading Ordinance for March 22, 2022, ultimately to meet the April 17, 2022 deadline. The Clerk’s Office has begun preliminary steps in working with ECS to conduct an assessment for unscanned documents and will begin updating an index for the database for records. The City Clerk’s Office is also working with the County of Riverside Registrar of Voters in support of ballot drop-off and polling locations within the City for the 2022 Primary State Election.

MAINTENANCE ACCOMPLISHMENTS
The gopher eradication process has been completed at Gibbel and Brubaker Parks, with Weston Park next on the list.

The Parks Division helped the Heartland crew trim all hedges and clean up all seven basin slopes on HWY 74 between February 14, 2022 through February 25, 2022. Our crews performed over 60 separate tasks for potholes between February 17, 2022 and March 3, 2022. The Parks Division also continued trimming trees on the grid trimming cycle. Fifty trees have been cleanly trimmed on Eaton Ave between Sanderson Avenue and Cawston Avenue; 94 trees were trimmed and 10 dead trees were removed from Inez Street, Alessandro Street, and Ramona Street between Florida Avenue and Devonshire Avenue.

The Wastewater crew completed the jetting and cleaning of 63 separate sewer main sections. They also performed camera inspections of nine mainline sections that will be utilized in planning for future main line replacement projects.
Between February 22-24, 2022, crews completed weed abatement on City-owned properties that needed attention and the crew has also continued to apply herbicides throughout the City's right-of-way areas, City-owned properties, and drainage areas to manage vegetation growth.

While out performing graffiti abatement, one of the Public Works crew members came across a homeless individual camping next to the road. When asked if she needed any assistance, she said she would be grateful for any assistance she could receive. This prompted our crew to contact CityNet by which a case manager came out to talk and assist the individual. The team has been provided informational handouts to share with members of the community seeking help.

Additionally, several of our Streets Division crews successfully removed and replaced over 1000 square feet of lifted sidewalks in the Rancho Diamante community; graded approximately four miles of earthen road shoulders; and, closed out over 30 graffiti requests between March 7, 2022 and March 17, 2022.

SERVICE IMPROVEMENT UPDATE

The Community Development Department is still in process of finalizing the hardware for the QLess system that will assist customers and citizens to reserve a spot in line for city services from the QLess phone application. The two monitors are installed in the lobby of City Hall. We are waiting for the kiosk from QLess for the go live date.

CITY COUNCIL & PLANNING COMMISSION APPROVALS

On February 22, 2022, the City Council approved an Ordinance amending various sections of Chapter 90 (Zoning) of the Hemet Municipal Code for Outdoor Seating Parklets for Restaurants, including design criteria.

Council also approved an Ordinance to amend various sections of Chapter 90 (Zoning) of the Hemet Municipal Code for the Second Story Design criteria for residential construction.
Council approved an Ordinance to amend the Official Zoning Map to change the Zone District designations of seven (7) parcels totaling 7.70 acres to change the Office Professional (OP) zone to Multi-Family (R-3) Zone, located at State & Menlo.

Council approved an Ordinance to amend the Downtown Specific Plan (SP 16-001) Zoning Map to change the zone of one (1) parcel totaling 0.51 acres from Institutional to Downtown Commercial (DC), located on the east side of Gilbert Avenue, North of Kimball Avenue.

On March 1, 2022 the Planning Commission approved Conditional Use Permit 21-003 & Variance 22-001 - APC Cell Tower which requires the approval of a wireless telecommunication facility consisting of a 69-foot tall faux mono-eucalyptus tree and a 622 square foot, 8’ tall block equipment enclosure. The applicant is also requesting a setback variance for the 8’ tall block equipment enclosure only.


On March 1, 2022 the Planning Commission approved Conditional Use Permit (CUP 21-003 & VARIANCE 22-001) was approved for APC Cell tower which requested an approval of a wireless telecommunication facility consisting of a 69-foot tall faux mono-eucalyptus tree and a 622 square foot, 8-foot tall block equipment enclosure. The applicant is also requesting a setback variance for the 8-foot tall block equipment enclosure only.

Thanks to collaboration between Library and IT staff, members of the public have been able to use public computers at the Library. Staff is also working on plans for this summer’s reading activities, such as “Read Beyond the Beaten Path!”

Staff is working with our Library Automation vendor to correct a notification problem that occurred this month when area code 951 began to implement 10-digit calling for all local calls. Meanwhile, calls are being made by staff to ensure the continuity of information regarding patron accounts.

PUBLIC EVENT
The Hemet Library Foundation hosted a fundraiser at Polly’s Pies between March 22, 2022 and March 23, 2022 to support the Hemet Library Public Foundation, which in turn supports the Hemet Public Library’s activities and book collections.
The Hemet Engineering Department has collaborated with Public Works to develop a new CIP for FY 21/22 through FY 22/23. A four-year CIP is in the works for the upcoming fiscal year.

**COMPLETED PROJECTS**

- CIP # 5537 Stetson Avenue Bridge
- CIP # 5613 Traffic Signal, Warren and Auto
- CIP # 5640 Systemic Safety Analysis Report Program
- CIP #5666 Florida Avenue EVP
- CIP # 5685 2017/18 Slurry Seal
- CIP #5686 2017/18 Pavement Rehab
- CIP #5687 Kirby Street Improvements (Devonshire to Menlo)
- CIP #5688 2018/19 Slurry Seal
- CIP #5689 2018/19 Missing Link Sidewalks and ADA Ramps
- CIP #5700 Whittier Ave Resurfacing
- CIP #5703 2019/2020 Accessible Sidewalks and ADA Ramps
- CIP #5704A 2019/20 Pavement Rehabilitation – Ph. 1
- CIP #5704B 2019/20 Pavement Rehabilitation – Ph. 2
- CIP #5705 2019/2020 Slurry Seal
- CIP #5707 2020/2021 ADA Improvements
- CIP #5710 2020/2021 Citywide Slurry Seal
- CIP #5712 Latham Street Improvements
- CIP #5507 State Street Waterline Improvements
- CIP #5542 Esplanade Avenue Widening (Warren to Sanderson) (San Jacinto Project)
- CIP #5590 State Street Storm Drain Replacement
- CIP #5592 Westside Master Drainage Plan
- CIP #5598 Echo Hills and Santa Fe St. Water Improvements – Ph. 3
- CIP #5651 LED Safety Lighting and Ped Countdown Signal Heads
- CIP #5653 Citywide Sewer Main Replacement/Re-lining
- CIP #5655 Echo Hills Tank Site and Waterline Improvements
- CIP #5656 4” to 8” Water Main Upgrades
- CIP #5657 Citywide Water Main Replacements
- CIP #5659 Stetson Avenue Water Main Installation
- CIP #5660 Water Drop Replacements
- CIP #5661 Oakland Ave. and Santa Fe St. Water Main Replacement
- CIP #5668 Interim Seattle Basin Improvements
- CIP #5670 Chambers Street Drainage Improvements
- CIP #5690 Citywide Street Improvements (pavement rehab)
- CIP #5696 Hemet Valley Bikeway Connect
- CIP #5704 2019/2020 Pavement Rehabilitation
- CIP #5706 Esplanade Avenue Widening (Warren to Sanderson)
- CIP #5708 Traffic Striping Maintenance
- CIP #5709 2020/2021 Citywide Pavement Rehabilitation
- CIP #5711 2020 Pavement Management Program Update
- CIP #5713 2020/2021 SB1 Pavement Rehabilitation
- CIP #5714 Kirby St. and Arbor Pkwy. Water Main Replacement
- CIP #5715 Tank 2 Re-Coat
- CIP #5716 Well 2A Rehabilitation
- CIP #5717 Well 15 & 16 Treatment
- CIP #5718 Skateboard Park at Gibbel Park
- CIP #5719 Water Distribution System Analysis
- CIP #5720 Well Site Security Fencing (Fire Station #2)
- CIP #5722 2021/2022 Accessible Sidewalk & ADA Ramps
- CIP #5723 Warren and Devonshire Traffic Signal
- CIP #5724 Traffic Signal Visibility Upgrades
NEW STAFF MEMBERS

Jasmin Verduzco
Public Safety Dispatcher

Natalie Steeneken
Fire Prevention Officer

Rianne Robinett
Office Specialist - Fire Department

Evangelique Cordero
Police Officer Trainee

Andrea Jacomet
Library Associate II

Yesenia Ornelas
Community Services Officer

Nolan Solorzano
Police Officer Trainee

Linda Gomez
Accounting Technician II

Nicolas Reineke
Police Officer Trainees

Jay Creggan
Emergency Services Coordinator

STAFF HIGHLIGHTS

Gonzalo Alvarez
Building Inspector I

Erika Griffiths
Code Enforcement Officer

Josh Sibole
Water Systems Production Operator I

Andrea Jacomet
Library Associate II

Justin Metoyer
Emergency Services Coordinator

The City of Hemet is thankful for the dedication and hard work our staff has put forth to grow and improve the city. Here is a snapshot of the highlighted members of our Hemet team:

Salvador (Sal) Gonzalez
Building Inspector I

John Huston
Equipment Maintenance Mechanic

Justin Metoyer
Hemet Police Volunteer

Gonzalo Alvarez
Police Sergeant

Steven Feldman
Equipment Maintenance Mechanic

Erika Griffiths
Code Enforcement Officer

Josh Sibole
Water Systems Production Operator I

Chad Mora
Cross Connection Control Specialist

Andrea Jacomet
Library Associate II

PROMOTIONS

Evangelique Cordero
Police Officer Trainee

Andrea Jacomet
Library Associate II

Huge congratulations to the members of the Hemet Team who have been recently promoted. While we are always glad to attract new talent from outside the organization, it is always a great reminder of the talent we have here!
HEMET'S STRATEGIC PRIORITY GOALS

QUALITY OF LIFE
- Enhance the visual appearance of the community to make it attractive and reduce blight
- Create and explore homelessness solutions for the City of Hemet
- Increase public safety visibility and response

ECONOMIC OPPORTUNITY
- Develop business practices that welcome new development by streamlining processes
- Provide resources to help new businesses to enhance the customer service experience

COMMUNITY ENGAGEMENT
- Increase public transparency for the public
- Increase the community’s pride within the City
- Deliver messaging to the Community that connects, is consistent and relevant

PARTNERING & COLLABORATION
- Develop concepts and programs to increase opportunities for youth recreation
- Develop concepts and programs to enhance quality of life services
- Develop programs to offer support to the community’s businesses

ORGANIZATIONAL EFFECTIVENESS
- Operate in a financially sustainable manner
- Evaluate existing practices to ensure continuity with industry best practices
- Provide Council with policies that help provide consistency and lessen liabilities
- Increase employee retention by training and creating a positive workplace
- Streamline fire prevention coordination efforts

For more information, please visit: hemetca.gov/1036/STRATEGIC-PLAN
STRATEGIC PLAN UPDATES

QUALITY OF LIFE
• 3 citywide clean-ups were completed on:
  ◦ September 29, 2022
  ◦ December 18, 2022
  ◦ February 12, 2022
• Graffiti abatement has continued
• $1 million has been allocated to CityNet to provide street outreach and engagement

ECONOMIC OPPORTUNITY
• The City continues updating City Code for improvements
• $180,000 of CARES Act funds was allocated to 18 Hemet businesses
• Staff has processed over 150 development applications and averages 50 plan checks per week

COMMUNITY ENGAGEMENT
• Hemet Human Resources partnered with Hemet Police to supplement and enhance the police volunteer program
• City Clerk's Office began the first phase of ensuring all public documents are accessible in Laserfiche
• City Manager Updates were implemented as a monthly update along with SeeClickFix reports

PARTNERING & COLLABORATION
• Hemet Fire Explorers Program received a $15,000 donation from the Kevin Woyjeck Explorers Foundation
• New Line Skate Park completed at 90% of the construction specifications for the Hemet Skate Park
• Veterans Day celebration was expanded and displayed a car show
• Partnerships were created with local clergy to address blight and to coordinate community events

ORGANIZATIONAL EFFECTIVENESS
• 7-year tree trimming grid was drafted to plan and schedule maintenance for trees
• Police Department implemented Mark 43 Computer Aided Dispatching Module for Investigative Case Management
• Code Enforcement Began its Neighborhood Enhancement Program to strategize the use of resources
The City of Hemet has partnered with Envisio, a Strategic Planning and Performance Management Software, to help implement policy goals from the 2021-2022 Strategic Plan. City staff are responsible for inputting metrics in and strategic plan updates on priority goals in the Envisio software and success indicators. Within the Strategic Plan online, residents and users will find a link on the first page that redirects them to the Strategic Plan Progress Tracking dashboard which is supported and synced by Envisio. While the public has a direct inside look of government projects, performance data within the city is collected and analyzed so the best decisions for the City will be made moving forward on current and upcoming projects.
## SEE CLICK FIX REPORT

### January 2022 - March 2022 SCF Report

<table>
<thead>
<tr>
<th>Request Category</th>
<th>Created Requests</th>
<th>Completed Requests</th>
<th>Incomplete Requests</th>
</tr>
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<tr>
<td>Abandoned Vehicles</td>
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<td>64</td>
<td>1</td>
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<tr>
<td>Graffiti on Private and Public Property</td>
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<td>76</td>
<td>1</td>
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<tr>
<td>Illegal Dump on Private Property/Vacant Lot</td>
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<td>20</td>
<td>28</td>
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<tr>
<td>Illegal Dump on Street/Gutter/Sidewalk</td>
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<td>82</td>
<td>6</td>
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<tr>
<td>Homeless Encampments</td>
<td>40</td>
<td>35</td>
<td>5</td>
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<tr>
<td>Irrigation</td>
<td>4</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>Overgrown Vegetation</td>
<td>17</td>
<td>6</td>
<td>11</td>
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<tr>
<td>Parking on Front Yard</td>
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<td>0</td>
<td>8</td>
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<tr>
<td>Potholes</td>
<td>29</td>
<td>26</td>
<td>3</td>
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<tr>
<td>Street Maintenance</td>
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<td>30</td>
<td>11</td>
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<tr>
<td>Traffic Signals</td>
<td>12</td>
<td>12</td>
<td>0</td>
</tr>
<tr>
<td>Tree Maintenance</td>
<td>29</td>
<td>18</td>
<td>11</td>
</tr>
<tr>
<td>Unpermitted Animals</td>
<td>2</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>Water Leaks</td>
<td>13</td>
<td>13</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>473</strong></td>
<td><strong>388</strong></td>
<td><strong>85</strong></td>
</tr>
</tbody>
</table>

---

### Graphical Representation

**January 2022 - March 2022 SCF Report**

- **Total**: 473
- **Completed Requests**: 388
- **Created Requests**: 473

- **Water Leaks**: 13
- **Unpermitted Animals**: 2
- **Tree Maintenance**: 29
- **Traffic Signals**: 12
- **Street Maintenance**: 41
- **Potholes**: 26
- **Parking on Front Yard**: 0
- **Overgrown Vegetation**: 8
- **Irrigation**: 4
- **Homeless Encampments**: 35
- **Illegal Dump on Street/Gutter/Sidewalk**: 82
- **Illegal Dump on Private Property/Vacant Lot**: 48
- **Graffiti on Private and Public Property**: 76
- **Abandoned Vehicles**: 64

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**Incomplete Requests, Completed Requests, Created Requests**
**UPCOMING EVENTS**

**April and May 2022**

**Downtown Hemet Farmer's Market**
Every Saturday 9:00 AM - 2:00 PM
135 E. Florida Ave.
Hemet, CA 92543

**Women in Business Network**
April 19, 2022 8:30 AM - 9:30 AM
615 N. San Jacinto St.
Hemet, CA 92543

**Chamber of Commerce**
Member & New Member Orientation
April 25, 2022 10:00 AM - 11:00 AM
615 N. San Jacinto St.
Hemet, CA 92543

**Hemet City Council Meeting**
April 26, 2022 7:00 PM - 9:00 PM
450 E. Latham Ave.
Hemet, CA 92543

**The Valley Non Profit Network**
May 10, 2022 3:30 PM - 4:30 PM
Chamber of Commerce Conference Room
615 N. San Jacinto St.
Hemet, CA 92543

**The Multicultural Network**
May 12, 2022 8:30 AM - 9:30 AM
615 N. San Jacinto St.
Hemet, CA 92543

**Women in Business Network**
May 17, 2022 8:30 AM - 9:30 AM
615 N. San Jacinto St.
Hemet, CA 92543

**EEK Fitness Charity Car Show**
May 21, 2022 8:00 AM
United Methodist Church
530 S. Buena Vista Ave.
Hemet, CA 92543

**Hemet City Council Meeting**
May 24, 2022 7:00 PM - 9:00 PM
450 E. Latham Ave.
Hemet, CA 92543

**Rising Executives Club**
May 26, 2022 7:00-8:00 PM
615 N. San Jacinto St.
Hemet, CA 92543

**Chamber of Commerce**
Member & New Member Orientation
May 30, 2022 10:00-11:00 AM
615 N. San Jacinto St.
Hemet, CA 92543

**County of Riverside Work Force Development Job Fair**
June 2, 2022 9:00 AM-12 PM
749 N. State Street
Hemet CA 92543

**Hidden Talents of the Valley**
June 4, 2022 4:00-6:30 PM
40450 Stetson Ave.
Hemet, CA 92544
PHONE NUMBERS

<table>
<thead>
<tr>
<th>Service</th>
<th>Number(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>City Hall</td>
<td>951-765-2300</td>
</tr>
<tr>
<td>Business License</td>
<td>951-765-2358</td>
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<tr>
<td>Building Inspection Request</td>
<td>951-765-2428</td>
</tr>
<tr>
<td>Engineering Questions</td>
<td>951-765-2360</td>
</tr>
<tr>
<td>Report Public Works/issues</td>
<td>951-765-3712</td>
</tr>
<tr>
<td>Submit Project Application/ zoning &amp; Property Questions</td>
<td>951-765-2375 <a href="mailto:planstaff@hemetca.gov">planstaff@hemetca.gov</a></td>
</tr>
<tr>
<td>Obtain Planning Review/ Permit Questions</td>
<td>951-765-2475 <a href="mailto:bldgstaff@hemetca.gov">bldgstaff@hemetca.gov</a></td>
</tr>
<tr>
<td>Report/Fix Code Violation</td>
<td>951-765-2339 <a href="mailto:codestaff@hemetca.gov">codestaff@hemetca.gov</a></td>
</tr>
<tr>
<td>Pay Utility Bill</td>
<td>951-765-2350 844-493-0159 Automated</td>
</tr>
</tbody>
</table>

STAY CONNECTED

@cityofhemet
City of Hemet
@hemetgov
City of Hemet

City Hall
445 East Florida Ave.
Hemet, CA 92543

Engineering Department
The department is now located in City Hall.

Police Department
450 East Latham Ave.
Hemet, CA 92543

Hemet Library
300 East Latham Ave.
Hemet, CA 92543

Fire Department
510 East Florida Ave.
Hemet, CA 92543

Council Chambers
450 East Latham Ave.
Hemet, CA 92543

Text Hemet to 22828 for Updates from the City Team